

Driscoll Children's Hospital WIC Program

Please take a moment to help with the annual performance review of our DCH WIC Program.

Rate each criterion by placing an "X" in the appropriate column using the following rating scale.

Agency Name (optional): _____

5 = Exceeded Expectations

3 = Met Expectations – Consistently

1 = Poor Performance/Needs Improvement

4 = Met Expectations – Often more

2 = Met Expectations – Sometimes less

N/R = Not able to Rate

Standards	5	4	3	2	1	N/R
Phone inquiries and requests by your staff are responded to in an efficient manner or routed to the appropriate DCH WIC staff member Comments:						
Clients referred to DCH WIC receive services promptly. Comments:						
Clients are pleased with the quality of care received at DCH WIC. Comments:						
DCH WIC staff are courteous when they call your office for information. Comments:						
DCH WIC referrals to your office are appropriate. Comments:						

Standards	5	4	3	2	1	N/R
Your office has sufficient nutrition literature to meet your patients' needs. Comments:						
Information regarding changes in WIC that impact your office are received in a timely manner. Comments:						
DCH WIC hours of operation are adequate to meet your patients' needs. Comments:						
Your office has sufficient breastfeeding literature to meet your patients' needs. Comments:						
DCH WIC staff are responsive to your concerns and problems. Comments:						
DCH WIC staff have provided adequate information concerning the WIC program to your staff. Comments:						

Please Return Evaluation to:

Monica Stender MA,RD,LD
DCH WIC Program Director
3455 S. Alameda
Corpus Christi, Tx 78418